

Foreword

Al is now firmly on the boardroom agenda.

Across industries, executives are investing in automation, predictive analytics, and intelligent customer experiences. But one pattern keeps emerging: ambition is outpacing readiness.

The technology isn't the issue - it's the weak foundations beneath it.

Fragmented systems, poor data hygiene, and limited governance are holding businesses back. Our research, drawn from the insights of 150 senior business leaders, reveals that while executive support for Al is strong, most companies are still struggling with the basics of data structure, unification, and management.

This report highlights both the opportunity and the risk. Those who address their data challenges today will be the ones to realize Al's full potential tomorrow.

At Huble, we help global brands turn ambition into action—bridging the gap between Al vision and data readiness. This report is both a call to action and a roadmap.

- Daryn Smith CEO, Hubl<u>e</u>





→ Contents

- 04 Executive Summary
- 05 Introduction: The Al Illusion
- O7 Chapter 1: The Hidden Data Crisis
- 11 Chapter 2: The Unification Trap
- 14 Chapter 3: The Business Risk of Poor Data
- 17 Chapter 4: The Path to Al Readiness
- 19 Chapter 5: How Huble & HubSpot Help
- About the Research

Executive Summary

Al adoption is surging, but most companies are still failing to see results. Why? Because bad data is holding them back, rather than Al itself. Our research exposes a hidden crisis:

Leadership is invested, but operations aren't ready:

57% of leadership teams say they're bought into AI, but only **8.6%** of companies are fully AI-ready.

Data quality has become the silent crisis:

70% of organizations say their #1 priority right now is improving data quality, not Al adoption.

Unification without structure isn't working:

55% of businesses have unified more than half their data, yet low-quality data still prevents effective analytics.

The risk of poor data is missed growth:

69% say poor data management impacts decision-making, limiting Al's business impact.

The solution is AI preparation, not AI adoption:

Future-ready organizations are those prioritizing data governance, unification, and quality before scaling Al.

The insights here reveal an urgent truth:

"Al success starts with data readiness."

In this report, we unpack these challenges and present actionable recommendations for businesses looking to prepare for Al success—starting with their data.

The Al Illusion:

Leadership Thinks
They're Ready, But The
Data Says Otherwise.

The Al Illusion

Leadership vs. Reality

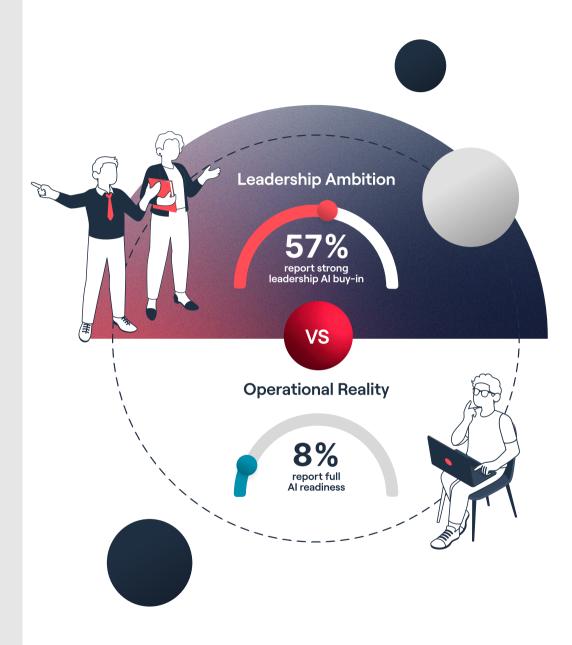
Al is firmly on the agenda for senior leaders. In fact, our research shows that 57% of organizations report strong executive buy-in for Al adoption.

Yet, when we dig deeper, only 28.5% feel they are even moderately prepared to deploy AI from a data perspective, and just 8.6% are fully AI-ready.

This growing disconnect between leadership ambition and operational data readiness on the ground is holding organizations back from getting the most out of Al.

While executives focus on the promise of automation and predictive insights, frontline teams struggle with fragmented systems, inconsistent data, and poor data governance.

The Al illusion is this: businesses believe that investing in Al will bring success, but without foundational data readiness, they are only preparing to accelerate chaos.



The Hidden Data Crisis:

Al Needs Quality Data First.

The Hidden Data Crisis

The Real Barrier to Al

Al might be dominating headlines, but for the businesses we surveyed, the real, and urgent, priority is data. While Al is the boardroom buzzword, 70% of companies say their top operational priority in 2025 is improving data quality, not deploying Al itself.

Why is this the case?

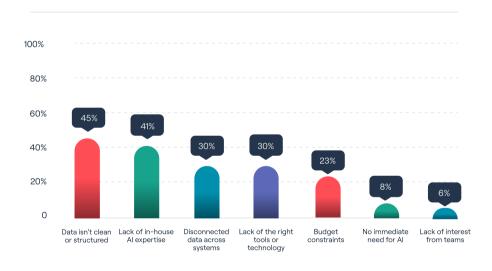
45% report that poor data structure is the leading barrier to Al success—fragmented, unstructured information is stalling intelligent automation before it even begins.

69% say poor data directly limits their ability to make informed decisions, making it nearly impossible to unlock the full potential of Al-powered tools.

The result? Many Al initiatives risk becoming costly failures—not because the technology isn't capable, but because it is built on a shaky data foundation.

If AI is analyzing disconnected or fragmented data, it's like solving a puzzle with missing pieces - producing incomplete insights, missed opportunities, and decisions based on half the picture.

Barriers to Al Adoption



The Hidden Data Crisis

The Real Barrier to Al

All is just the tip of the iceberg. Below the surface lies the real challenge: the data that powers it.

Executives are eager to embrace AI, seeing it as a competitive advantage. But beneath the enthusiasm, operational teams are facing the hidden bulk of the problem: fragmented systems, poor governance, and a shortage of the right skills.

For AI to deliver real value, businesses need to address what's beneath the surface:

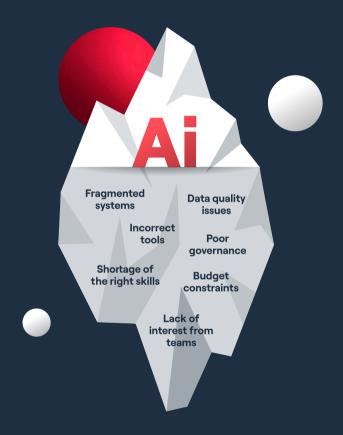
Unify data – Break down silos and create a single, structured source of truth.

Govern data properly – Establish clear ownership, enforce consistency, and prevent "centralized chaos."

Invest in expertise – Equip teams with the skills to manage and optimize Al-ready data.

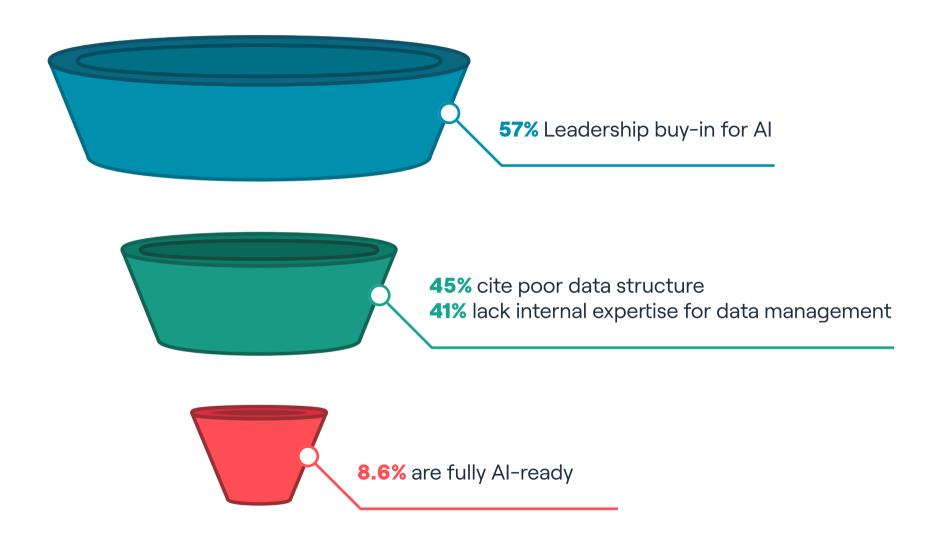
Without fixing these fundamentals, AI will stay surface-level, delivering half-truths, wasted effort, and underwhelming results.

The organizations that get their data right today will be the ones leading tomorrow.



Al is only as strong as the data it depends on.

The Al Data Reality in Numbers



The Unification Trap:
Why Just
Centralizing Data
Isn't Enough

The Unification Trap

Why Centralized Data ≠ Al-Ready Data

As part of their digital transformation efforts, we've seen many companies consolidating technologies by bringing together CRMs, ERPs, marketing platforms, and other systems in an effort to unify and connect their data.

But unification alone doesn't solve the core challenge.

Our research reveals a common pattern:

55% of businesses say they've unified more than half of their data into a centralized system.

Yet, 47% still report poor-quality datasets: incomplete, inconsistent, or duplicated records that compromise Al initiatives.

The trap?

Thinking that centralizing data automatically makes it Al-ready.

In reality, bringing disorganized data into one place without the right structure or governance only creates "centralized chaos."

Imagine you've unified your CRM, sales, and marketing data. But now, reps are complaining about duplicate contacts, marketing can't segment properly, and reports contradict each other. Welcome to centralized chaos.

Al models still falter when faced with:

- · Misaligned data formats,
- · Duplicates across customer records,
- · And incomplete datasets that distort outputs.

Al tools may accelerate processes, but they will also amplify existing data problems, leading to flawed insights and costly decisions.



The Unification Trap

Why Governance is the Missing Link

Centralization is just the beginning. For AI to deliver reliable, valuable, and actionable insights, businesses need trusted, structured, and well-governed data.

Al isn't magic, it only operates effectively when fed data that is:

Standardized Data Structures:

Data needs consistent taxonomies, naming, and formatting across systems. Without it, Al can't surface reliable insights. Even with unstructured data, a unified foundation is key for everything to work together.

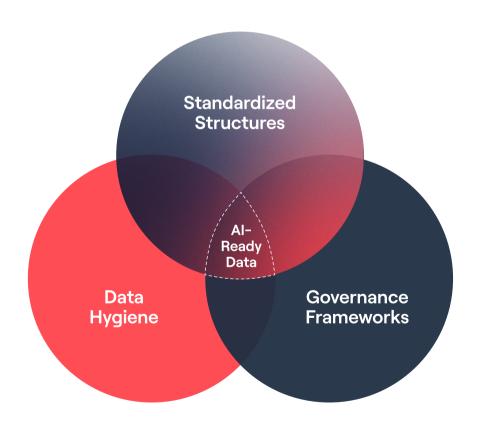
Ongoing Data Hygiene:

One-time clean-ups aren't enough. Al-ready organizations implement continuous processes for deduplication, data cleansing, and enrichment to maintain high data integrity.

Governance Frameworks:

Data governance goes beyond IT—it's a cross-functional discipline. Companies must define ownership, workflows, and approval processes to ensure data remains consistent, compliant, and secure as the business evolves.

"Al-ready organizations don't stop at unification, they treat it as a foundational step in a broader journey toward data maturity and Al success."



The Business Risk of Poor Data

Poor Data = Poor Al = Missed Opportunities

The Business Risk of Poor Data

Poor Data = Poor Al

Al is only as effective as the data it runs on. Despite significant investment, many companies struggle to extract value, not due to Al's capabilities, but because of broken, outdated, and fragmented data.

The impact is real:

Sluggish Al adoption – Operational teams waste months fixing foundational data issues before Al can even be deployed at scale.

Flawed insights, flawed decisions – Imagine using AI to set pricing strategies, only to realize it was trained on outdated revenue data. The result? Inaccurate forecasts, misaligned goals, and missed revenue targets.

Delayed ROI – Companies scramble to correct data gaps before they can even see meaningful returns on Al investments.

And the most alarming stat? **69% of organizations admit that** poor data management prevents them from making fast, confident business decisions.

For businesses scaling with AI, poor data isn't just a hurdle, it's a threat to competitive advantage.



The Path to Al Readiness

From Al Adoption to Al Preparation

The Path to Al Readiness

Al is Only as Strong as the Data Behind It

The Al leaders of tomorrow are the companies preparing today.

Al adoption alone isn't enough. Businesses need to shift their focus from Al adoption to Al preparation, ensuring that their data foundation is strong enough to support Al's full potential.

Our research shows that 70% of organizations are prioritizing data readiness and quality over Al implementation itself—a clear sign that forward-thinking companies are putting foundational data first.

What Al-Ready Companies Do Differently:

- Unify and structure data, eliminating duplicates and resolving inconsistencies.
- Invest in data governance to ensure consistency and accountability.
- Build scalable frameworks so that Al initiatives can grow alongside business operations.
- Roll out Al incrementally and strategically—aligned to clean, trustworthy data.

"70% of businesses are prioritizing data readiness over Al adoption."

The Path to Al Readiness

From Al Adoption to Al Preparation

What the AI Leaders of 2025 are Doing Differently Today:

- Audit Data Readiness Assess current data structures and identify gaps.
- Invest in Governance Build frameworks that keep data clean and usable over time.
- Unify with Structure Ensure data integration isn't just centralization but includes proper organization and quality control.
- Adopt Al Strategically Rather than jumping into Al implementation, businesses should create a phased approach that ensures Al applications are built on a solid data foundation.

Across industries, we've seen companies that focus on these fundamentals **gain a tangible edge in Al adoption,** moving beyond hype and toward measurable business impact.

Those who take this approach today will be the Al leaders of 2025 and beyond. The future of Al-driven innovation starts with data readiness.



How Huble & HubSpot Help

Turning Al Ambition

into Reality

How Huble & HubSpot Help

HubSpot: Your Central System for Al Innovation

HubSpot helps businesses escape the chaos of disconnected tools by unifying your front office around a single, intelligent data platform.

Unified Front Office Data

Bring marketing, sales, and service together on one platform.

Single Customer View

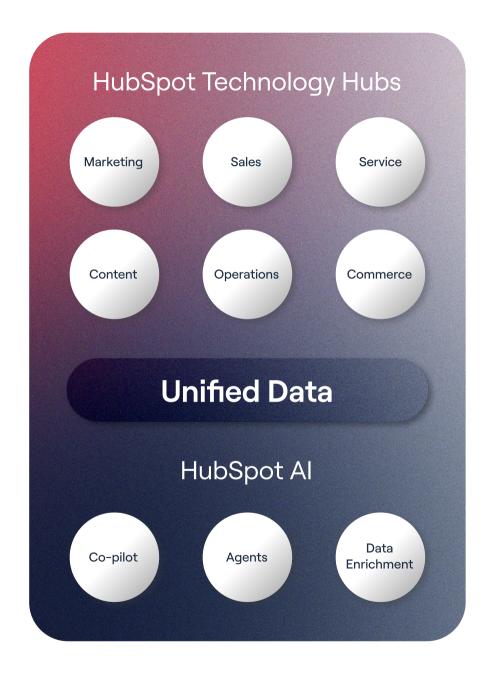
Real-time, centralized profiles for more accurate segmentation, reporting, and automation.

AI-Ready Infrastructure

HubSpot's tools are built to scale with Al-powered capabilities, if your data is ready.

Extensive Integration Ecosystem

Connect thousands of tools while maintaining a centralized data core.



How Huble & HubSpot Help

Huble: Your Strategic Partner for Al Data Governance

From vision to execution. Huble helps you build the data governance, frameworks, and strategy needed to make your HubSpot investment Al-ready and future-proof.

Data Unification & Architecture

We integrate disconnected sources and build a structured, usable dataset in HubSpot.

Governance Frameworks

Define ownership, processes, and workflows to maintain high-quality data.

Al Enablement Strategy

Map use cases and deploy Al in a way that aligns with your cleaned, unified data.

SPARK Framework for Continuous Optimisation

Our proprietary framework ensures long-term alignment with your Al roadmap.

HubSpot is the platform. Huble is the partner that makes it work for your business.

About the Research

Survey
Demographics

Survey Demographics

About the Research

This report is based on insights gathered from over 150 midmarket and enterprise organizations worldwide.

Respondents included senior leaders across marketing, sales, customer service, operations, and technology functions. The survey was conducted between January and February 2025, as part of Huble's "Year of Data" campaign, which explores how data readiness is impacting Al adoption.

Respondent profile:

75% were C-suite, VP, or director-level decision-makers

70% from companies with 200+ employees

Industries: SaaS, Financial Services, Manufacturing, Technology, and Professional Services

Survey conducted in Jan-Feb 2025 as part of Huble's "Year of Data" campaign



Thank You for Reading

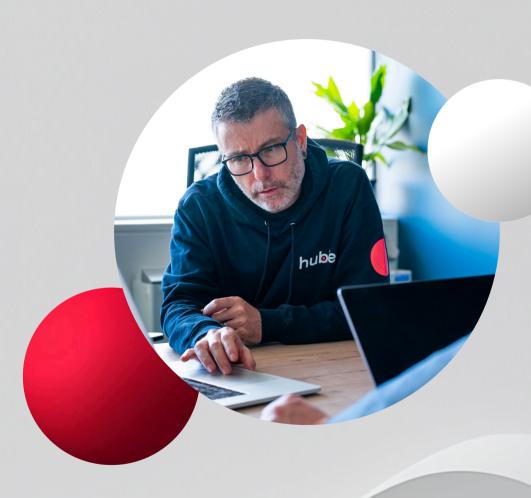
Ready to transform your AI ambition into a scalable strategy?

At Huble, we help businesses build the data foundation they need to unlock Al's full potential.

Let's discuss how we can help your organization prepare for the next wave of Al-driven innovation.

Book a meeting

Explore our Al transformation services



huble